

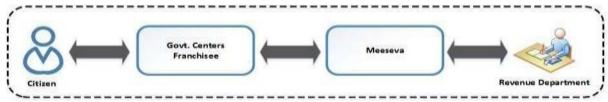
1. Service Description

MeeSeva Introduces 'Community & Date of Birth Certificate' Service to the citizen, which is under Revenue Department. The main objective of Community & Date of Birth Certificate Service is to issue Community & Date of Birth Certificate's to the citizens who are under SC, ST and BC Castes. This certificate is useful for the Students for their Educational Purpose, as a Proof of age (Date of birth) and Community. This Certificate is also useful for the Employment Purpose for the Job Holders and etc. By having the Community & Date of Birth Certificate, the Students and Job Holders can get the benefits from the governments, if he/she is eligible. The Citizen need to approach Meeseva Franchise for applying the Community & Date of Birth Certificate. The Issuing Authority will be routed to Tahsildhar (MRO). For Some Castes, the Request will be routed to RDO or District Collector.

2. Service Details

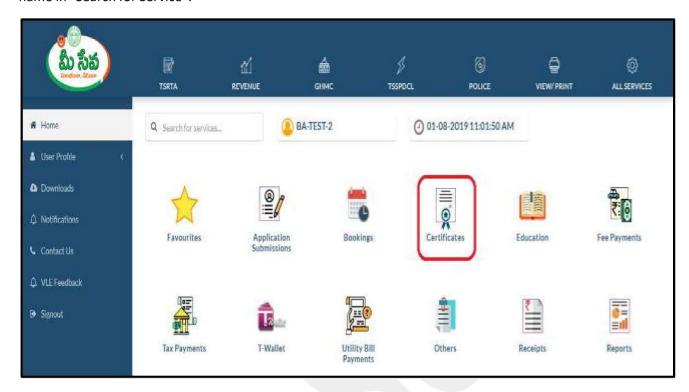
Community & Date of Birth Certificate		
S.No	Description	Information
1	Service Category	В
2	Service Type	Regular
3	User Charges	45
4	Service Level Agreement (SLA)	30 Working Days
5	Documents Required	 Application Form Community Certificate Issued to the Family members SSC Marks or DOB Extract or Transfer Certificate 1 to 10th Study Certificates or DOB Certificates Issued by Municipality/Gram Panchayath* Ration Card/EPIC Card/AADHAR Card* Documents related to immovable Properties
6	Service Delivery Channels	Franchisee CentersGovt Centers
7	Available Time	Franchisee & Govt Centers: 8:00 AM to 8:00 PM
8	Payment Modes	Franchisee: Cash Govt Centers: Cash / Cheque / DD / Card Payments / T- Wallet

3. Service Process Flow



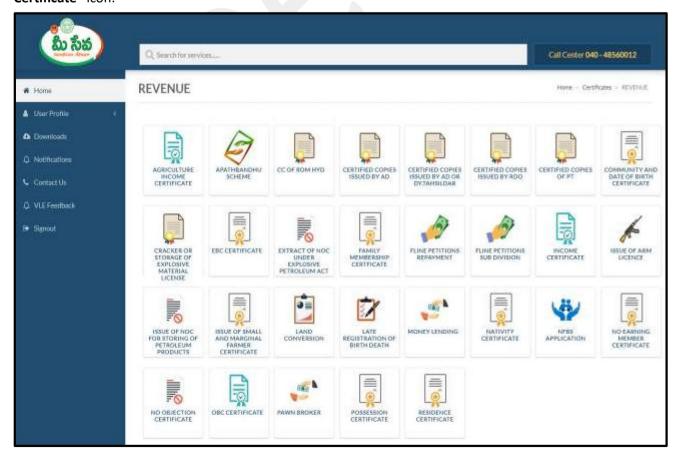
4. Procedure:

After User Logged into the application, user's need to click on the "*Certificates*" icon or enter the service name in "Search for Service".



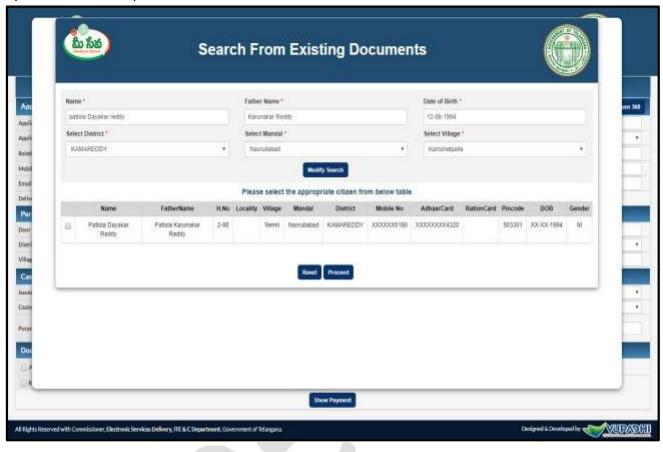
List of all individual department services will be shown. Click on "Revenue Department" icon.

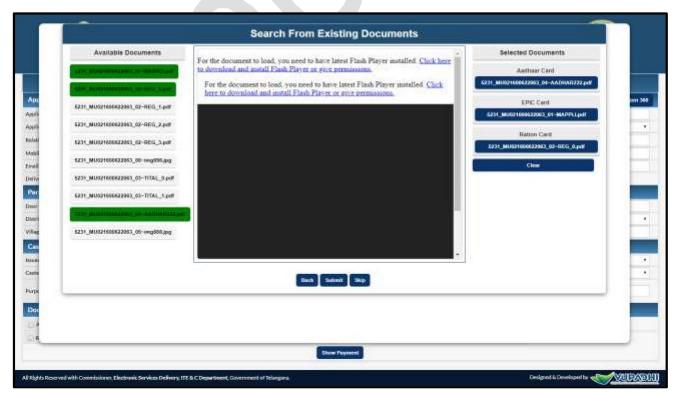
Screen 1: List of services will be shown under revenue department and click on **"Community & Date of Birth Certificate"** icon.



Application Form: Case Scenario 1 with DRM

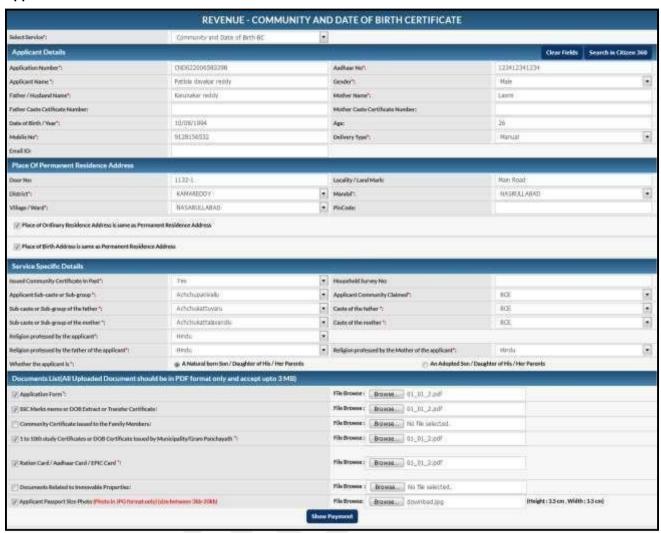
Once user click on service page a pop up page will be open to enter the user details, based on details provided list of user will be listed and user has to select the appropriate from check box option and click on proceed.





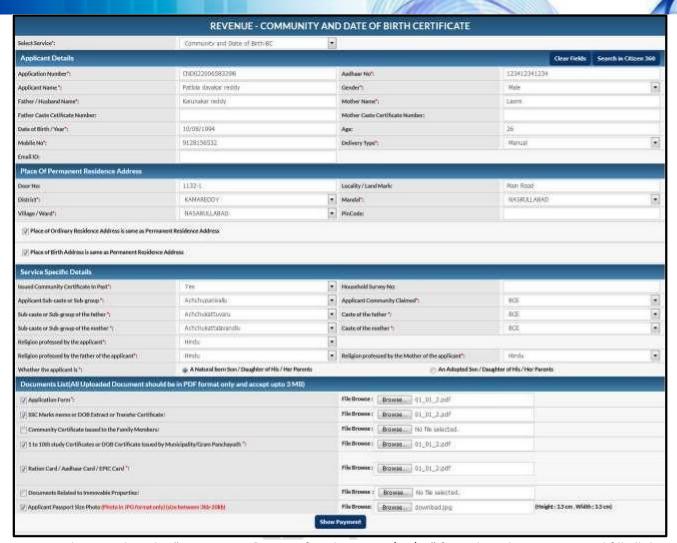
User related documents will be listed and user has to select the required documents and proceed further.

Application Form:



Application Form: Case Scenario 2 without DRM

User can enter all the required details and proceed furher.



Operator has to select the "Community & Date of Birth type BC/SC/ST" from drop down option and fill all the required information related to application and upload mandatory documents. Non mandatory documents as optional and click on "Show Payment".

Details of payment will be shown and click on "Confirm Payment".



Note: If delivery type is post-local/non local then, postal details panel is generated and you must enter postal details. Based on the customer request, the delivery option (either through Manual or Speed Post - Local or Speed Post - Non Local) franchisee has to be selected. The courier charges for Postal Local / Non Local is Rs. 65/-.

Once operator click on "Confirm Payment" system will redirect to "Payment Details Page". Operator has choice to choose "Mode of Payment Options" like PAYTM/CASH/TWALLET. If the operator has chosen PAYTM/TWALLET system will redirect to "Payment Gateway" and payment can be made. Incase if Cash selected amount will be debited from operator's wallet.



For Citizen Portal:



After successful payment "Receipt" will be generated.



5. Note: Application Form Is Not Mandatory for Citizen / Online Users.

6. Contact Us

For any queries please reach us at

Call: 040-48560012 | Email: meesevasupport@telangana.gov.in